



## THE HALAL GUYS®

CHICKEN | GYRO | FALAFEL

MARCH 13, 2020

DEAR VALUED GUEST:

THANK YOU FOR PATRONIZING THE HALAL GUYS. PLEASE NOTE THAT THE HEALTH AND SAFETY OF OUR GUESTS AND OUR TEAM MEMBERS IS OF PARAMOUNT IMPORTANCE IN THESE CHALLENGING TIMES.

WE ARE CLOSELY MONITORING NATIONAL GUIDELINES FROM ORGANIZATIONS LIKE THE CDC (CENTER FOR DISEASE CONTROL), HHS, AND THE NATIONAL RESTAURANT ASSOCIATION – AS WELL AS FOLLOWING LOCAL AND NATIONAL MEDIA OUTLETS – SO THAT WE CAN TAKE SWIFT AND APPROPRIATE ACTION WHEN NEEDED.

AT OUR LOCATIONS AND CATERING/DELIVERY CENTERS, THE HALAL GUYS HAS PUT THE FOLLOWING MEASURES INTO PLACE TO PREVENT THE SPREAD OF CORONAVIRUS:

- **WE HAVE, IN ADDITION TO OUR REGULAR DAILY CLEANING TASKS, ADDED WIPING AND SANITIZING PROCEDURES TO BE PERFORMED RIGOROUSLY AND HOURLY TO INSURE CONTINUED IN-STORE CLEANLINESS FOR OUR GUESTS -- INCLUDING TABLES, COUNTERTOPS, LIGHT SWITCHES, SNEEZE GUARDS, DELIVERY STATIONS, DOOR HANDLES, DESKS, PHONES, KEYBOARDS, TOILETS, FAUCETS, AND SINKS**
- **WE ARE MOVING ALL OUR SELF-SERVE CUTLERY AND CONDIMENT STATIONS BEHIND THE LINE WHERE GLOVED EMPLOYEES WILL PROVIDE YOU ALL NECESSARY ADDITIONS**
- **WE ARE SWITCHING TO WRAPPED FORKS (WHERE AVAILABLE; CURRENT SUPPLY ISSUES MAY SLOW THIS PROCEDURE DUE TO HIGH DEMAND)**
- **ALL EMPLOYEES ARE WEARING SINGLE-USE GLOVES, SO THAT MANAGEMENT CAN MORE EASILY MONITOR THAT EMPLOYEES ARE TAKING THE AVOIDANCE OF CORONAVIRUS SERIOUSLY. WE ARE DOING THIS IN ALL LOCATIONS, EVEN IN STATES WHERE THEIR USE IS NOT MANDATED**
- **ALL OUR EMPLOYEES HAVE BEEN INSTRUCTED TO:**
  - WASH THEIR HANDS OFTEN WITH SOAP AND WATER FOR AT LEAST 20 SECONDS ESPECIALLY AFTER BLOWING THEIR NOSE, COUGHING, OR SNEEZING.
  - AVOID TOUCHING THEIR EYES, NOSE, AND MOUTH.
  - COVER THEIR MOUTH AND NOSE WITH A TISSUE WHEN THEY COUGH OR SNEEZE OR USE THE INSIDE OF THEIR ELBOW.
  - THROW USED TISSUES IN THE TRASH.
  - STAY HOME FROM WORK AT THE SLIGHTEST SIGN OF NOT FEELING WELL.

WE ARE PROVIDING YOU, OUR ESTEEMED GUESTS, WITH THE OPPORTUNITY TO PROVIDE US IMMEDIATE FEEDBACK THROUGH OUR TATTLE CUSTOMER VOICE SYSTEM WHICH NOTIFIES BOTH CORPORATE HEADQUARTERS AND THE FRANCHISE OWNERS AND DIRECTORS IMMEDIATELY SHOULD WE FALL SHORT IN SOME WAY.

THE CORONAVIRUS REPRESENTS AN UNPRECEDENTED, WORLDWIDE CHALLENGE. WE AT THE HALAL GUYS WANT TO ASSURE YOU THAT WE ARE DOING EVERYTHING POSSIBLE TO KEEP OUR GUESTS AND TEAM MEMBERS SAFE.

**WE WANT TO BE A PART OF THE SOLUTION, AND THEREFORE A PORTION OF PROCEEDS OF ALL THE HALAL GUYS SALES WILL BE DONATED TO CDC FOUNDATION THROUGH THE END OF MARCH.\***

WARM REGARDS,

AHMED ABOUELENEIN  
CEO

\*UP TO \$40,000.